# Application for Membership Mossel Bay Tourism

NAME, SURNAME & CAPACITY OF APPLICANT:

NAME OF BUSINESS:
VAT NUMBER (if applicable):
PHYSICAL ADDRESS OF BUSINESS:
GPS CO-ORDINATES OF BUSINESS:
TEL NO. :
MOBILE NO. :
E-MAIL ADDRESS:
WEBSITE ADDRESS :
INDUSTRY AFFILIATIONS ( SATSA, NAA-SA, FEDHASA, FAIRTRADE etc.) :
For Accommodation Establishments Only:
GRADED BY TGSSA? YES NO
GRADING :
GRADING CATEGORY:
FULL DESCRIPTION OF ESTABLISHMENT:

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#### **MEMBERSHIP CATEGORIES & FEES:**

Category 1 | One Owner – Single Business Subcategory 1.1 | Single Owner – Accommodation 1 – 10 rooms Subcategory 1.2 | Single Owner – Accommodation 10 – 49 rooms Subcategory 1.3 | Single Owner – Accommodation 50+ rooms

# R595 p.a (excl. Vat) R595 p.a (excl. Vat) R1000 p.a (excl. Vat) R2500 p.a (excl. Vat)

#### Minimum Requirements for Accommodation Establishments:

It is important to bear in mind that all accommodation establishments in the Mossel Bay Municipal area, Guest Houses, B&B's, Selfcatering establishments etc., must be appropriately zoned\* and if not star graded, inspected on an annual basis by your local Tourism Bureau.

Prior to an inspection, please note that the accommodation establishment needs to provide a copy of the **Public Liability Insurance** (state amount: ).

Subcategory 1.4   Single Owner – Venues (Conference & Events)	R1000 p.a (excl. Vat)
Category 2   One Owner - Multiple Businesses	R2500 p.a (excl. Vat)
Please list all of the businesses that will fall in this category:	
Category 3   Informal Trader, Emerging Entrepreneur, Tourist Guide	R300 p.a (excl. Vat)
<u>Minimum requirements for Tourist Guides:</u> Please provide copies of the following:	
• Please provide a copy of your guide registration card – front with regis information is up to date.	tration number. The member must ensure that the
Valid first aid/CPR certification	
Category 4   Tour Operators	R300 p.a (excl. Vat)
<u>Minimum requirements for Tour Operators:</u> Please provide copies of the following:	
• Please provide a copy of your Tour Operator License.	
Category 5   Transport services	R300 p.a (excl. Vat)
Minimum requirements for Transportation:	
Prior to approval of your membership application, a representative from Mosser transportation vehicles and equipment to verify that they meet the required stat	

Please provide copies of the following:

- Valid PDP
- Transport permits is valid and up to date.
- Operating License
- Each vehicle needs to have a certificate of roadworthiness.

#### Members residing outside the Mossel Bay Municipal Area:

It is common practice in the Tourism Industry, that businesses operating outside a municipal area do not enjoy the same benefits as normal members of the Local Tourism Office. Membership is also granted at a reduced fee. When considering this type of membership, the following criteria are important:

- Outside members can display their pamphlets in the Mossel Bay Tourism office.
- Outside members are on our mailing list and receives regular e-mails and updates
- Outside members are invited to our annual meet and greet
- Outside members do not have voting rights at AGM's or any other meetings of Mossel Bay Tourism.
- Outside membership excludes being listed on Mossel Bay Tourism's website.
- Outside membership excludes listing in Mossel Bay Tourism's Official Visitors Guide.
- Outside membership excludes social media posts on Mossel Bay Tourism social media platforms.

#### **UPON SUCCESSFUL APPLICATION THE MEMBER SHALL;**

1. Supply all of the necessary information regarding the establishment to Mossel Bay Tourism (MBT) to ensure that our marketing information is a fair representation of your business.

2. Supply an adequate amount of brochures or 1 QR code leaflet for one DL sized box on the brochure rack and ensure that brochures are restocked.

3. Supply one (laminated) A4 page with photos, a short description, contact details, the name and address of the establishment which will be placed in the accommodation files in the office of Mossel Bay Tourism.

- 4. Ensure that, on a regular basis, the file inserts are updated to contain the most recent pictures and information.
- 5. Supply copies of all grading, zoning certificates and any applicable operating licenses.

6. It is the responsibility of the product owner to ensure that its website listing is updated, correct and a fair representation of the business. The same applies for any printed material that is done on behalf of the business. Should we not receive any correspondence with regards to the accuracy of marketing material we will assume it as correct.

#### **GRADING BY THE TOURISM GRADING COUNCIL:**

Should an accommodation provider not be graded by the TGCSA, the premises will be inspected by Mossel Bay Tourism to ensure that the product is of a suitable standard according to the minimum standards as required by Mossel Bay Tourism.

#### **MEMBERSHIP BENEFITS:**

- 1. Members will receive a membership certificate to indicate that the membership criteria have been fulfilled.
- Contribution to making Mossel Bay a premier tourism destination: We value your input and offer an open-door policyfor new ideas and ventures; assisting with key information when and where possible. This also includes representation at trade and consumer shows, the promotion of events and festivals, public relations and communication, advertising campaigns, production of brochures & maps.
- 3. Accreditation: Being recognized as a trustworthy associate of the official tourism body.

- 4. Networking Events: Meet and connect with our partners and fellow members.
- 5. Product display in the Mossel Bay Tourism office (brochures or QR code leaflet).
- 6. Website listing on www.visitmosselbay.co.za
- 7. Listing in OFFICIAL VISITORS GUIDE TO MOSSEL BAY Mossel Bay Official Destination Guide
- 8. Access to relevant general information, a limited amount of maps and visitors guides supplied by Mossel Bay Tourism.
- 9. Social Media exposure on a rotational basis for all our members.

Facebook | 52k followers & Instagram

- 10. Discounted rates and preference for media positioning across select marketing platforms (magazines, e-newsletters, website and social media) with Mossel Bay Tourism.
- 11. Free access to marketing and tourism data as it is developed.
- 12. Recognition as a Mossel Bay Tourism Member on all our media platforms.
- 13. Voting at the AGM to elect Board Members and influence policy.

Mossel Bay Tourism cannot guarantee reservations but will refer enquiries to paid up members. Please note that there is a WhatsApp group for accommodation where we post accommodation enquiries. Should you wish to be added to the group, please let the Membership Manager know.

**PLEASE NOTE :** Complaints with regard to members from the public will be investigated. Membership might be revoked and paid up months of membership fees will be forfeited.

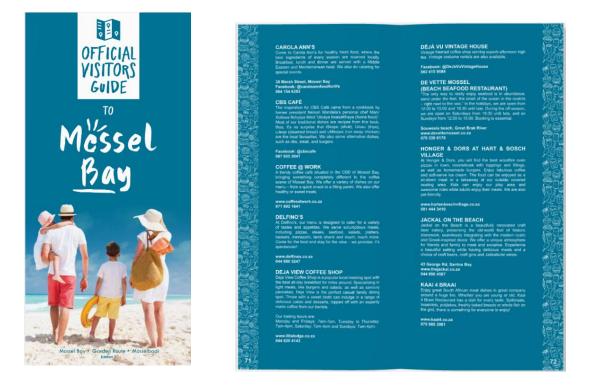
#### **Signature of Applicant**

Mossel Bay Tourism Corner Church and Market Streets P O Box 1556 Mossel Bay 6500 Date

Telephone +27 44 691 2202

membership@visitmosselbay.co.za www.visitmosselbay.co.za

### Example of Listing in the Official Destination Guide | Non-Accommodation



## Example of Listing in the Official Destination Guide | Accommodation

•		WHERE TO STAY	TEL	WEB	AREA
		7 ELGIN HOUSE	084 389 1077	www.vacationletting.co.za/ elgin-house	Mossel Bay centra
	sc	70 VISTA BONITA	084 389 1077	www.vacationtetting.co.za/ vista-bonita	Diaz beach
☆		AFRICAN OCEANS MANOR ON THE BEACH	044 695 1846	www.africanoceans.co.za	Hartenbos
		ALOE EDEN	044 004 0305 082 852 9822	www.aloeeden.co.za	Reebok
	sc	ALOE RIDGE	076 894 1540	www.aloeridge.net	Hartenbos
	SC GH	AMZEE BOKMAKIERIE	083 532 4669	www.bokmakieriebb.co.za	Dana Bay
\$	GH	AQUA MARINA GUEST HOUSE	084 960 3557	www.aquamarina.co.za	Mossel Bay centra
\$		AQUAMARINE GUEST HOUSE	076 882 0003	www.aquamarineguesthouse.co.za	Mossel Bay centra
<b>\$</b>	B&B GH	AT 29 COLUMBA	082 745 8314	www.at29columba.co.za	Great Brak River
		AT WHALE-PHIN GUEST HOUSE	082 493 3251	www.whalephin.co.za	Reebok
¢	H&R	ATKV HARTENBOS RESORT		www.hartenbos.co.za	Hartenbos
A	BP	BACKPACK SHACK	044 693 0050	www.hotelportaodiaz.co.za	D'Almeida
\$	B&B GH	BAR-T-NIQUE GUEST HOUSE	044 690 4554	www.bar-t-nique.co.za	Mossel Bay centra
	GН	BAY LODGE ON THE BEACH	044 695 0028	www.thobaylodge.co.za	Hartenbos
<b>\$</b>	GH BB	BAY VISTA GUEST HOUSE	044 690 3138	www.bayvista.co.za	Mossel Bay centra
		BEACON WHARF SEAFRONT ACCOMMODATION	082 569 1461	www.beaconwharf.co.za	Mossel Bay centra
	SC GL	BERGSIG GAME FARM	073 935 8065	www.bergsiggamefarm.co.za	Hartenbos, R328
		BETTY'S BOUTIQUE HOTEL	073 663 1841	www.bettysboutiquehotel.com	Mossel Bay centra
		BLUE OWL GUEST HOUSE	074 602 8641 072 566 3835		Hartenbos Heuwel
*	GL	BOTLIERSKOP GAME RESERVE	044 333 0021	www.botlierskop.co.za	Little Brak River