2025/26

EMERGENCY NUMBERS

BROUGHT TO YOU BY:

CONTACT

The Mossel Bay Municipality can be reached at **044 606 5000**. In case of access to services not being available at this number due to phone line issues, use the alternative number – **044 050 8000**.

- Follow the municipal **Facebook page** for news flashes, information, notices and more at **https://www.facebook.com/mosselbaymun**
- Join the municipal **WhatsApp channel** - **https://whatsapp.com/channel/0029VaObfDb-BadmjaxmERb0d**
- The **municipal website** offers any additional, more in-depth information required, including newsletters, policies, by-laws, etc. – visit **https://www.mosselbay.gov.za/**
- Download the **Collab Citizen municipal smart phone application** from Huawei App Gallery, Apple App Store and Google Play Store (Functionalities of the app includes – purchasing electricity; access to emergency numbers; placing service delivery requests; obtaining push notifications; access to Mossel Bay Tourism's comprehensive event calendar, and more).

POLICE

MOSSEL BAY	DA GAMASKOP	KWANONQABA	GREAT BRAK RIVER
044 606 2805	044 606 2201/7/8	044 606 5601/2	044 620 8300/4/5
082 302 6670	079 893 9935	082 520 5067	082 522 2807
082 522 3278			HERBERTSDALE
			082 520 5067

JOINT OPERATIONS CENTRE 044 606 5065

MOSSEL BAY MUNICIPALITY

DURING OFFICE HOURS:

WATER AND SANITATION	044 606 5282/5262
ELECTRICITY	044 606 5086/5139
ROADS AND STORMWATER	044 606 5264
TRAFFIC DEPARTMENT	044 606 5201/5000
LAW ENFORCEMENT	044 606 5204

FIRE, RESCUE & DISASTER MANAGEMENT SERVICES:

MOSSEL BAY (ALL HOURS)	044 691 3722 044 606 5107

MUNICIPAL SWITCHBOARD AND CALL CENTRE: (ALL HOURS)
044 606 5000

EMAIL:
admin@mosselbay.gov.za

SMS FOR COMPLAINTS
44 802

DOWNLOAD THE COLLAB CITIZEN MUNICIPAL APP (HUAWEI APPGALLERY, GOOGLE PLAY STORE, APPLE APP STORE)

GET IT ON Google Play | Download on the App Store | EXPLORE IT ON AppGallery

ALL AFTER-HOURS CALL TO THE ABOVE MENTIONED NUMBERS ARE AUTOMATICALLY TRANSFERRED TO THE MUNICIPAL CALL CENTRE (044 606 5000)

OTHER EMERGENCY SERVICES

REPORT VELD FIRES	NSRI	SNAKE/BEE REMOVAL
044 691 3722 / 044 606 5107	082 990 5954	044 691 3722 / 044 606 5107

HOSPITALS / AMBULANCES

MOSSEL BAY PROVINCIAL	AMBULANCE	10177	DISASTER & MASS
044 691 2011	METRO AMBULANCE	044 805 5070/1	CASUALTIES
LIFE BAY VIEW PRIVATE	FRONTIER MEDIX	074 991 0911	044 601 1956
044 691 3718	ER '24' AMBULANCE	084 124/083 454 1175	
	RELAY EMS	0861 061 061	

ANIMAL HELP

SPCA	STRANDED MARINE ANIMAL RESCUE TEAM	SEABIRD REHABILITATION CENTRE
044 693 0824	072 227 4715	082 364 3382
072 287 1761		
GREEN DESK (JOC)		
044 606 5204		

MOSSEL BAY TOURISM
044 691 2202 | www.visitmosselbay.co.za